



Talking to FBR to solve the complaint

How to write your complaint

1. Name of the Complainant:.....
2. Address of the Complainant:
3. National Identity Card No:.....
4. National Tax Number:.....
5. Telephone Nos. at Home:.....
at work:.....
6. Name of the Agency/Department:.....
7. Main grievances requiring redressal:.....



You can register your complaint at District FBR offices

Rawalpindi

0519271728

Jhelum

05449270307

Chakwal

0543552062

Attock

057270314



If your complaint is still not resolved, write directly to FBR headquarter,

Revenue Division | Constitution Avenue, G-5. Islamabad.

Call directly to FBR helpline: 051-111-227-227 | 051-111-227-228

Fax: 051-9205593 | Toll free number: 0800-00-227 | Email directly: helpline@fbr.gov.pk

If you still feel further facilitation is required, do call our tax helpline

TheNetwork for Consumer Protection

051-111-829-829



If you still have grievances you can email directly to Federal Tax Ombudsman (FTO)

write e.mail: info@fto.gov.pk

Federal Tax Ombudsman Secretariat 5A, Constitution Avenue Islamabad.

www.fto.gov.pk